

PaLA Conference Attendee Registration Policies

Refund Policy

Refunds of registration fees must be requested in writing before **September 20, 2025**. A \$40 processing fee will be assessed for registration cancellations.

To discourage attendance of those who may have COVID, or other illnesses, written requests for refunds of registration fees after September 20 will be considered on a case-by-case basis. If approved, refunds will be subject to the \$40 cancellation fee and will not include the cost of meals or tours.

Approved refunds will be processed after the conference.

Refunds for tours & activities are not offered. However unwanted tickets may be given to another conference participant.

Conduct Policy

The Pennsylvania Library Association is dedicated to providing a harassment-free conference experience for everyone, regardless of gender, gender identity and expression, sexual orientation, disability, physical appearance, body size, race, religion or political affiliation. We do not tolerate harassment of conference participants in any form. Conference participants violating these rules may be blocked from participation (without a refund) at the discretion of the conference organizers.

Image & Content Release

Conference participants are advised that their attendance of in-person or virtual conferences grants permission for use of images captured during the event, recording of chat conversations, Q&A log and/or use of any other participatory images or content captured during the live event. This content may be viewable in recordings made available after the live event or by PaLA in recaps of the event or for marketing of future events.

Release of Contact Information

Our exhibitors are our partners, and as such we will share your contact information to include name, job title, library name, library type and email address with these partners. They will be directed to only use this information a maximum of two times: once before the conference and once after the conference, to contact you with information regarding offers or services relative to your library work. If you would like to opt out from having your information shared, please contact admin@palibraries.org to exercise this option.